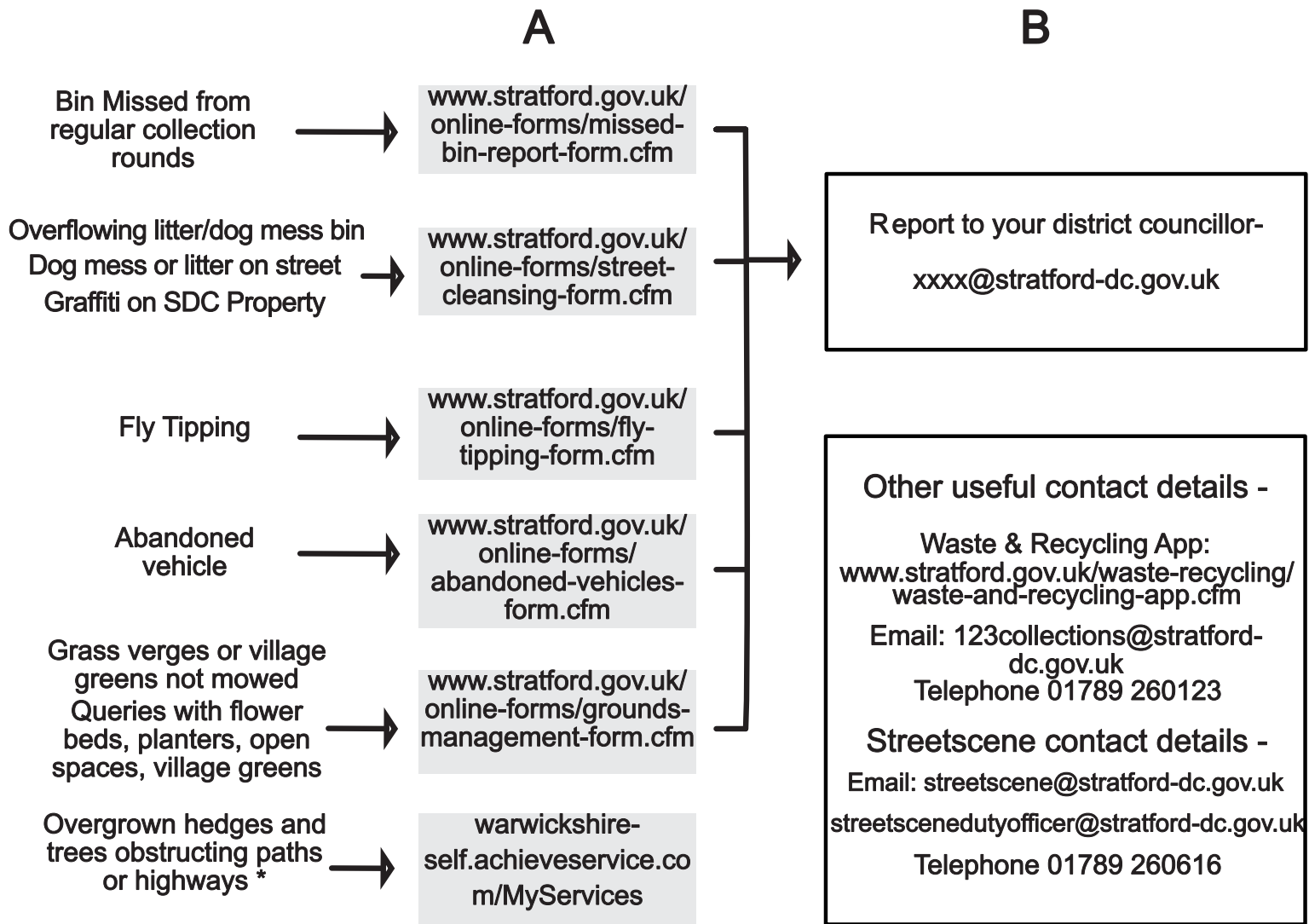


# Environmental & Neighbourhood Services Department Reporting Process

## Public Version



**A** Please ensure that you have logged issue on website as it enables officers to log it correctly and drives performance metrics for Biffa, idVerde, etc. Please ask councillor to report if resident unable to get online. Please note reporting information for SDC property only.

**B** If the issue is a repeated problem please contact District Councillor to escalate. Please make sure that you enclose all the facts so that officers can link your email to prior reports.

Warwickshire County Council

Search (eg. libraries, blue badge, potholes) Register Login

Self account - register/sign in All online services

### Services

Search available services Search

<b>A</b> Adult Financial Assessment Live Application for a General or Special Safety Certificate Live Application For Approved Venue Status LIVE	<b>P</b> Payment for petroleum storage live Petroleum Spirit Storage Information Request Live Petroleum Storage Certificate Live Potholes Report a Fault Live	<b>S</b> Safe and Well Survey Live Skip Licence Application Live Special needs and disabilities (SEND) support application for 0-5 year olds
<b>B</b> Bridges and Culverts Fault Reporting Live	<b>R</b> Report a problem with a gully or manhole Report a problem with a tree or overgrown vegetation Report a problem with Japanese knotweed or ragwort Report a roadworks problem Report a street light problem Report an obstruction or hazard in the road Report faulty road markings and signs Report flooding Report Off Road Motorcycle Nuisance Live Report other highway problem Request a permit certificate	<b>T</b> Tables and Chairs on a Public Highway Live Total Transport Volunteer Car Scheme Live Traffic Lights Fault Reporting Live
<b>C</b> Calibration Service Request Live Contact Us		<b>W</b> Warwickshire County Record Office Donations Live WCC Application for Search Live WCC Warwickshire Music Online Payment Live
<b>E</b> Explosives Storage Licence Live		
<b>F</b> Feed Hygiene Regulation Live Feedback Card SEND Team Fire Hydrant Defect Live		
<b>N</b> NAMOS Notification LIVE		

\* Please remember that many services are provided by WCC in the district. Potholes, overgrown trees & vegetation, roadworks, flooding, etc. Please check the WCC online services page -

[warwickshire-self.achieveservice.com/MyServices](http://warwickshire-self.achieveservice.com/MyServices)